



Job Description

Job Title: Bistro Server

Department: Food & Beverage

Reporting To: Front of House Manager, Brand Home Operations Manager

Hours per Week: Full-time or part-time, permanent

Based at: The Lakes Distillery Brand Home, Bassenthwaite

Salary: £9.59 per hour

About us

Based in an idyllic setting near Bassenthwaite Lake, The Lakes Distillery is a multi-award-winning single malt whisky producer, who is making big strides on the international stage. We're big-hearted and proud of our distillery home and are looking for a passionate and genuine hospitality professional to join us and continue our exciting and exceptional journey. This is no ordinary work environment and we have the tools and resources in place to help you lead a team to success.

Main Purposes of Role:

This is a guest focussed hospitality role, we are looking for someone with a passion for the hospitality industry and a natural flair for working with people. Your communication skills and ability to work as part of a team will be an advantage in successfully delivering outstanding hospitality to all of our guests. While we operate on a set rota working mainly daytime shifts, you will also be required on occasions to deliver events and private dining experiences. If you are looking for a rewarding career in hospitality, working with a fun and hard-working team as part of a global brand, we would love to hear from you. We are looking for both full and part-time team members for this role.

Principal Duties & Responsibilities:

- Work with your team to deliver exceptional hospitality to all our guests.
- Develop your spirits knowledge and have the ability to educate your guests on our brands.
- Be punctual, presentable, and professional at all times.
- Ensure the bistro is kept in immaculate condition and to the expected standard of a Visit England Gold Award winner.
- Attend training sessions and team meetings as required to aid with your development.
- Undertake any reasonable management requests.

Our ideal team member:

- Has a genuine interest in guest-focused hospitality
- Reliable, organised and hard-working
- A great communicator with the ability to work well as part of a team
- Detail orientated with the ability to adapt and change in line with business strategy and development

What's in it for you?

- Share of tronc, across the food and beverage team
- Discount on product in our bistro and on-site retail store
- Development opportunities and training
- Discounted food on shift